



Job Description: Senior Network & Security Support Engineer (Perm)

Start: July 2018

Location: Hampshire/Surrey

Role: Permanent

Salary: competitive basic + overtime and benefits

Gyrocom is a fast-growing leading edge technology business, reinventing the data centre with Next Generation IT infrastructure design and technologies. We have many years of experience in providing innovative IT solutions to some of the largest businesses in the UK, and internationally, with a 95% repeat custom record. We help our customers adopt innovative approaches to infrastructure delivery, breaking out of rigid, traditional ways of working and enabling a more customer-focused and agile approach. We currently have a position for an expert in Networking and Security to join us.

We're now looking for an exceptional experienced Senior Network and Security Support Engineer to deliver best-in-breed communications solutions as part of a highly talented team. This role is based on one of our client sites and we therefore require someone who is highly customer-focussed, professional, proactive and autonomous. You'll have at least 5-7 yrs experience as a Senior Network Security Engineer, working with network technologies such as MPLS, OSPF and BGP, with a focus on security technologies such as firewall policy definition, web access and filtering and cloud security.

It is essential that you have experience of vendors technologies such as Palo Alto, Juniper, ZScaler, F5 WAF, Tipping Point, Cisco and knowledge/familiarity with VMware. Any other vendor knowledge is highly advantageous!

The Role:

You will work part of a team responsible for network and security infrastructure operational support across our customer's UK Data Centre Network environments, performing tasks such as dealing with network and security incidents, service requests, low-level design and implementation plans for change requests.

You will also:

- Deliver complex technical solutions
- Produce and maintain high quality technical documentation
- Provide technical guidance to team mates where required
- Interface professionally with external clients

Skills Profile:

The role requires at least 5-7 yrs experience as an Senior Network Security Engineer with expertise in:

- Security Technologies (FW Policies/IPS/IDS/Web Filtering)
- Cloud Security
- Advanced Routing (OSPF, BGP, MPLS)
- Switching (Layer2/3)
- Load Balancing (SLB/GSLB)
- DDI (DNS/DHCP/IPAM)

You'll be able to hit the ground running with a good level of support and implementation methodologies, and able to articulate written documentation for the same. Soft skills are also important for this role and the appropriate candidate will be proficient in the following areas:

- Information gathering and document production (LLD, implementation, change)
- Presentational skills and a strong ability to explain technical concepts to non-technical people
- Negotiation, compromise and holding ground
- Stakeholder management and technical leadership
- Time management and prioritisation

We offer amazing benefits from the day you start including private medical insurance, travel insurance, pension scheme, childcare vouchers, 25-days holiday and a personal benefits scheme.